

MEET YOUR NEW CARTS

FREQUENTLY ASKED QUESTIONS

Q: Why do we have carts?

A: Other towns that have moved to 96-gallon carts have reported an increase in recycling rates and an overall reduction in the amount of trash collected. The hinged lids help to keep rain water out of cans, reducing trash weight, and are as animal-proof as possible. In addition to anticipated time and cost savings, the program will help keep our neighborhoods neat and clean, improve safety on residential streets, and provide safer working conditions for trash collectors. The carts are durable and easy to maneuver.

Q: How are these carts being funded?

A: The City of Vineland has awarded a Shared Service Agreement for recycling and trash collection contract with the Atlantic County Utilities Authority for a five (5) year period; this award includes the funding and purchase of the carts for recycling and solid waste collection. Buena Vista Township has recently completed a similar contract amendment for recycling carts which were distributed earlier this year.

Q: When will we receive our new carts?

A: Carts will be delivered to every home in Vineland beginning on November 26, 2018. No appointment is necessary, and you do not need to be home to receive your new carts. The cart vendor has estimated a 4 to 5-week distribution schedule, so please be patient.

Q: How will the carts be distributed?

A: The cart manufacturer will work with the City to develop an orderly delivery plan for the carts.

Q: How will the City keep track of the carts that are being distributed?

A: Every cart comes with a RFID (Radio Frequency Identification) number that can be read with a handheld device or truck-mounted device – these numbers are allocated to every address in the City. This will help us track down missing or stolen carts.

Q: What materials can be placed in the recycling cart?

A: Each recycling cart will have a fact sheet with recycling guidelines. If this document is missing, the information can be found on the City of Vineland web site www.vinelandcity.org.

Q: What materials can be placed in each cart? Is there a weight restriction?

A: Residents can place their normal bagged household garbage in their trash carts. Residents can place all recycling materials together in the recycling carts. Please recycle:

- All paper
- All cardboard
- All cartons (including waxed cardboard)
- All plastic #1 & #2
- All plastic bottles #1 & #2
- All plastic containers (food removed)
- All aluminum and steel cans
- Metal lids
- Empty aerosol spray cans
- Empty paint cans
- All glass bottles and jars (all colors)

DO NOT put in your recycling cart:

- Napkins/paper towels
- Paper or plastic plates
- Blue prints
- Plastic bags
- Plastic cups
- Styrofoam
- Plastic plates or utensils
- Rigid plastics
- Plastic containers with no recycling number
- Aluminum foil
- Wire clothes hangers
- Pots and pans
- Tire rims or car parts
- Batteries
- Electronics
- China /dishware /glassware
- Broken glass
- Mirrors
- Light bulbs

Please make sure no hazardous materials are placed in either cart. We ask that you keep your carts at under 336 lbs. in weight.

Q: Are the carts the City's property? Will the City complete any necessary repairs to these carts?

A: Yes. Please do not take the carts with you when you move to a different address. Trash and Recycling carts are the property of the City, and each cart should stay at the address it was delivered to. The City is responsible for the repair of the recycling carts. However, the City will charge the owner or occupant a fee for any necessary repair or replacement due to the owner's or occupant's abuse, misuse, or neglect of the cart. The replacement fee for each recycling cart shall be at the current market value for this item.

Q: Can I request a different size cart or additional carts at any time?

A: No. The 96-gallon cart is the only size available.

Q: If I put out more recycling than can fit in my cart, will I be charged for the extra recycling?

A: All recycling needs to be in the recycling cart to the extent possible.

Q: What if I need help finding a place for the cart in my garage?

A: They can be stored behind or beside your home, on or under your back porch. Do not store them on the sidewalk in front of your home, or curbside.

Q: The new carts look big. Are they easy to wheel to and from the curb?

A: The new trash and recycling carts are easier to maneuver than a similar-sized trash can. They are designed for weight distribution and safety and are easy to move to the curb even when they are full. They are senior-friendly and roll easily on all types of terrain. It is easier to pull the cart uphill and push the cart downhill.

Q: How many bags will each cart hold?

A: A 96-gallon cart will hold approximately 8 to 9 average filled 13-gallon bags of trash. There should be no bags in the recycling cart unless they are paper ones.

Q: What should I do with my old trash cans and recycling bins?

A: They can be taken to our Material Handling Facility at 1271 S. Mill Road, or to the Public Works Yard at 1086 E. Walnut Road. You may also keep them for other uses around the house, but they cannot be used to put recyclables out for pickup.

Q: Do I have to pay for my new carts?

A: No. All households will receive a new, 96-gallon trash and recycling cart at no charge. Households have been defined as: single family homes up to a ten plex (10-unit home).

Q: Will my collection day remain the same?

A: Yes, except for residents between the South side of E. Landis Avenue from Main Road East to the city line. All of these residents will have their trash picked up on Tuesdays and Fridays, and recycling picked up on Fridays. Some of these residents used to have trash picked up on Wednesdays and Saturdays, and recycling picked up on Wednesdays.

Q: What if my cart is damaged or stolen?

A: Contact the Vineland Public Works Department at 856-794-4250, or Vineland's Trash & Recycling Department at 856-794-4089. Additionally, a police report should be filed immediately upon vandalism or theft.